# **Section C-1 Preparedness Exercises**

Measurement is Occurrence					
Source Data Collection FY03 FY04					
Security Disaster Preparedness, Wartime					
Response and Emergency/Environmental					
Preparedness Exercises	Technical Estimate	1	1		

# Paragraph C-3 Records Management

Measurement is Each						
Source Data Collection FY03 FY04						
Hard Copy Documentation Files Maintained	Technical Estimate	37,489	33,523			
FMS Transportation Case Files	Technical Estimate	3,877	3,483			
Inventory Review Packages (IAV's)	Technical Estimate	1,076	1,026			
Financial Adjustments (FLIPL'S)	Technical Estimate	2	2			

## **Section C-3 Environmental**

Measurement is Various						
Source Data Collection FY03 FY04						
Environmental						
Audits/Assessments/Inspections (Each)	Technical Estimate	1	1			
HAZWASTE Turn Ins (MIS D/E 22108 +						
60310 = lines only)						
	22108 + 60310	0	0			

# Section C-5 Total Receipt and Issue Workload by Month

	FY03 MONTHLY WORKLOAD (Lines)						
	Measurement	is Lines					
					TOTAL		
					Receipts		
Month	Receipts	Issues	DRO's	Issue Total	and Issues		
OCT	11,898	23,571	175	23,746	35,644		
NOV	9,634	20,018	66	20,084	29,718		
DEC	10,001	16,332	132	16,464	26,465		
JAN	8,275	21,011	59	21,070	29,345		
FEB	10,128	21,618	50	21,668	31,796		
MAR	11,819	22,154	119	22,273	34,092		
APR	11,446	23,043	69	23,112	34,558		
MAY	11,498	21,144	156	21,300	32,798		
JUN	11,311	18,223	77	18,300	29,611		
JUL	10,109	19,360	94	19,454	29,563		
AUG	10,595	20,765	55	20,820	31,415		
SEP	9,622	20,162	40	20,202	29,824		
TOTAL	126,336	247,401	1,092	248,493	374,829		

	FY04 MONTHLY WORKLOAD (Lines)						
	Measurement is Lines						
Month Receipts Issues DRO's Issue Total							
OCT	10,881	20,062	42	20,104	30,985		
NOV	9,374	16,666	31	16,697	26,071		
DEC	10,263	17,724	30	17,754	28,017		
JAN	8,940	17,583	45	17,628	26,568		
FEB	8,887	18,246	194	18,440	27,327		
MAR	10,206	20,025	159	20,184	30,390		
APR	10,130	19,489	888	20,377	30,507		
MAY	8,529	17,533	441	17,974	26,503		
JUN	9,593	16,950	128	17,078	26,671		
JUL	8,475	18,951	264	19,215	27,690		
AUG	9,771	17,921	79	18,000	27,771		

SEP	9,884	16,511	337	16,848	26,732
TOTAL	114,933	217,661	2,638	220,299	335,232

# **Section C-5 Customer Service Support**

Measurement is Indicated Below					
Source Data Collection FY03 FY04					
Call-in Special Inspections (Each)	Certified Workload	1551	785		

# Receiving

Measurement is Lines						
NLC Weight Bands By Lines	MIS Data Element	FY03	FY04			
Weight Band 1	13001+61301+12960	100,242	89,443			
Weight Band 2	13002+61302	12,722	12,608			
Weight Band 3	13003+61303	12,344	12,203			
Weight Band 4	13004+61304	1,028	679			
Total Receipts	91140	126,336	114,933			

Value Added Lines (Depiction of extra effort to process these types of Receipts within the above stated weight bands)	MIS Data Element	FY03	FY04
Return Lines	13010+61310	8,125	5,148
Hazardous Lines	13011+61311	75	65
Hard to Handle	13012+61312	11,052	11,166
Total Value Added Lines		19,252	16,379

MTIS Receipts						
MIS Data Element FY03 FY04						
NWCF Offload DLRs	14002	226	584			
NWCF Offload CIIC	14102	43	6			
NWCF Offload EMV Over \$2500	14202	7	9			
NWCF Offload EMV Under \$2500	14302	0	55			

MTIS receipts are included in the weight band workload above

DLR = Depot Level Repairable

EMV = Extended Monetary Value

FY04 Percentage of Quantity per Line by Total Receipts in NLC						
Quantity	Total Lines by Weight Band					
(Number of individual receipts processed		Weight Band		Weight	Weight	
per line.)	Total Lines	1	Weight Band 2	Band 3	Band 4	%
1	95,495	75,569	8,797	10,922	207	83.09%
2 to 9	6,854	5,156	994	639	65	5.96%
10 to 19	2,689	2,057	378	232	22	2.34%
20 to 29	1,538	1,200	224	108	6	1.34%
30 to 49	1,613	1,286	224	94	9	1.40%
50 to 99	2,145	1,753	213	158	21	1.87%
100+	4,599	3,575	586	356	82	4.00%
Totals	114,933	90,596	11,416	12,509	412	100.00%

Measurement is Lines					
Types of receipts processed within the					
above stated weight bands	MIS Data Element	FY03	FY04		
Wholesale Procurement	10602	21,757	21,512		
Retail Procurement	11202	958	689		
Total Procurement Receipts	10102	22,714	22,201		
Maintenance Returns	10402	39,033	31,562		
Serviceable Returns (includes wholesale					
and MTIS returns)	10802	4,543	2,442		
Unserviceable Returns	10302	57,719	53,052		
Redistributions	11302	8,603	5,676		
Total Return Receipts		109,898	92,732		
Total Receipts		132,612	114,933		

Measurement is Lines
Breakout by types of receipt processing included in the Weight Bands above

Receipt Source	Source Data Collection	FY03	FY04
New Procurement -			
Inspection/Acceptance at Origin	Technical Estimate	17,826	15,943
New Procurement			
Inspection/Acceptance at Destination	Technical Estimate	1,255	1,122
New Procurement			
Inspection at Origin/Acceptance at			
Destination	Technical Estimate	3,047	2,725
Misdirected Shipments	Technical Estimate	12	11
Frustrated Shipments	Technical Estimate	230	206

## **Packaging and Shipping Discrepancies**

Packaging and Shipping Discrepancy Reporting On Base  Measurement is Each				
Type Discrepancy Source Data Collection FY03 FY04				
Incorrect NSN	Technical Estimate	0	0	
Quantity Shortage	Technical Estimate	42	38	
Quantity Over	Technical Estimate	14	13	
Damaged	Technical Estimate	0	0	
Incorrect Condition	Technical Estimate	57	51	
Other	Technical Estimate	869	777	
TOTAL		982	879	

Packaging and Shipping Discrepancy Reporting				
Measurement is Each				
Type Discrepancy Source Data Collection FY03 FY04				
SDRs Researched Technical Estimate 1,456 1,388				
SDRs Accepted/Complete	Technical Estimate	1,176	1,121	

## **Additional Requirements**

Measurement is Lines			
*Materiel Type by (Lines)	Source Data Collection	FY03	FY04
AEDA	Dataquery	869	777
Controlled Material	Dataquery	254	227
Classified	Dataquery	263	235
Cylinders	Dataquery	6	5
Pilferable	Dataquery	11,803	10,557
Controlled Cryptographic Items (CCI)	Dataquery	0	0
Customer Returns Improvement Initiative			
(CRII)	Dataquery	570	510
Critical Safety Items (CSI)	Dataquery	2,207	1,974
DMISA Material	Dataquery	5,324	4,762
ESDS	Dataquery	2,684	2,401
Hazardous	Dataquery	326	292
Magnetic	Dataquery	8	7
Radioactive	Dataquery	0	0
Shelf Life	Dataquery	2,499	2,235

<sup>\*</sup>Receipts may fall into multiple types above. (Ex: One receipt may be a combination of classified, ESD, and radioactive)

## Storage

COSIS SPECIAL INSPECTIONS			
Measurement is Each			
Source Data Collection FY03 FY04			
COSIS Inspections	Technical Estimate	N/A	654
Cyclic/Special Inspections	Technical Estimate	N/A	1897
TOTAL INSPECTIONS		0	2551

REWAREHOUSING ACTIONS				
Measurement is Lines				
Rewarehousing/Routines MIS Data Element FY03 FY04				

<sup>\*\*</sup>Non-Accountable Material received at the Center is systemically tracked within DSS as an issue workload, thus it is included in the total workload under Issues.

Total Rewarehousing	40200	6,490	7,387
Rewarehousing from PPP&M	Source Data Collection		
Total	Technical Estimate	22.675	21.614

Measurement is Lines			
*Materiel Type by (Lines)	Source Data Collection	As of Feb 2005	
AEDA	Dataquery	4	
Controlled Materia	Dataquery	2	
Classified	Dataquery	2	
Cylinders	Dataquery	11	
Pilferable	Dataquery	1,801	
Controlled Cryptographic Items (CCI)	Dataquery	0	
Customer Returns Improvement Initiative (CRII)	Dataquery	0	
DMISA Material	Dataquery	1,447	
ESDS	Dataquery	2	
Hazardous	Dataquery	5	
Magnetic	Dataquery	0	
Radioactive	Dataquery	0	
Shelf Life	Dataquery	667	

# **Physical Inventory Control**

Inventories				
Measurement is Locations/NSNs				
	MIS Data Element	FY03	FY04	
TPIC "C" Inventories	50141	4,342	6,333	
TPIC "D" Inventories	50142	0	0	
TPIC "E" Inventories	50143	358	354	
TPIC "G" Inventories	50144	65	874	
TPIC "H" Inventories	50145	0	0	
TPIC "I" Inventories	50146	0	0	
TPIC "J" Inventories	50147	0	0	
TPIC "K" Inventories	50148	2,556	631	
TPIC "L" Inventories	50149	0	259	
TPIC "M" Inventories	50150	0	0	
TPIC "N" Inventories	50151	1,087	1,097	
TPIC "P" Inventories	50152	421	382	
TPIC "A" Inventories	50154	0	0	
TPIC "R" Inventories	50155	3	6	
TPIC "S" Inventories	50156	0	0	
TPIC "T" Inventories	50157	660	947	
TPIC "U" Inventories	50158	1,260	880	
TPIC "V" Inventories	50159	1,718	1,314	
TPIC "Z" Book to Book	52003	1,515	671	
Other or Blank TPIC	50153	2,230	2,108	
Total TPIC's DSS		16,215	15,856	

Research of Potential or Actual Physical Inventory Adjustments			
Measurement is Each			
		FY03	FY04
Causative Research	95700	3,276	2666
FLIPLs Completed	Techical Estimate	2	2
Denial Research (Potential)	Techical Estimate	3,274	3,121
Denial Research (Denied)	26300 + 27300	876	491
TOTAL		7,428	3,157

Location Survey				
Measurement is Each				
Source Data Collection FY03 FY04				
Location Survey (Complete) CA-Dispatch YE6Z 4,716 4,496				

Statistical Random Performance Sample Inventory				
Measurement is Lines				
Variable Line Item Accuracy:				
2 <sup>nd</sup> Quarter FY03				
STRATA	Tolerance	Accuracy		

A – Unit Price>\$1,000	0%	98.33%
B - Unit of Issue no equal to Each		
OR		
On Hand Bal>50 – AND – Ext \$ Val<\$50K	10%	92.50%
OR		
Activity>50		
Inv >24 Mo	5%	96.85%
D – Other	0%	90.38%
4 <sup>th</sup> Quarter	FY03	
STRATA	Tolerance	Accuracy
A – Unit Price>\$1,000	0%	97.56%
B - Unit of Issue no equal to Each		
OR		
On Hand Bal>50 – AND – Ext \$ Val<\$50K	10%	95.00%
OR		
Activity>50		
Inv >24 Mo	5%	95%
<b>D-</b> Other	0%	97.41%
2 <sup>nd</sup> Quarter	FY04	
STRATA	Tolerance	Accuracy
A – Unit Price>\$1,000	0%	99.10%
B – Unit of Issue no equal to Each		
OR		
On Hand Bal>50 – AND – Ext \$ Val<\$50K	10%	98.40%
OR	<u> </u>	
Activity>50	<u> </u>	
Inv >24 Mo	5%	95%
<b>D-</b> Other	0%	100.00%

#### Issues

	Issues				
NET LANDED COSTS ISSUE LINES  Measurement is Lines					
Weight Band 1	24002+62402	90,694	80,665		
Weight Band 2	24003+62403	6,491	6,159		
Weight Band 3	24004+62404	6,609	6,720		
Weight Band 4	24005+62405	335	273		
TOTAL		104,129	93,817		
Off-Base Issues	MIS Data Element	FY03	FY04		
Weight Band 1	24007+62407	94.666	78.940		
Weight Band 2	24007+62407	5,718	4,974		
Weight Band 3	24008+62408	4.940			
3	24009+62409	148	5,251 122		
Weight Band 4 TOTAL	24010+62410	105,472	89,287		
IOTAL		105,472	09,207		
Issue From Receiving	MIS Data Element	FY03	FY04		
Weight Band 1	24012+62412	0	0		
Weight Band 2	24013+62413	0	0		
Weight Band 3	24014+62414	0	0		
Weight Band 4	24015+62415	0	0		
TOTAL		0	0		
T	MIO D. C. El.	E)/00	EVO.		
Transshipments Off-Base	MIS Data Element	FY03	FY04		
Weight Band 1	22610+62610	13,015	12,238		
Weight Band 2	22611+62611	2,375	2,571		
Weight Band 3	22612+62612	2,518	2,547		
Weight Band 4	22613+62613	1,743	1,484		
TOTAL		19,651	18,840		
Transshipments On-Base	MIS Data Element	FY03	FY04		
TOTAL	22601+62601	19,241	18,355		
GRAND TOTAL (includes all issues)	92440	248,493	220,299		

Value Added (VA) Lines (Depiction of extra effort to process these types of Receipts within the above stated weight bands)

Measurement is Lines				
	MIS Data Element	FY03	FY04	
Hazardous	24032+62432	14	9	
Controlled Items	24033+62433	21,477	19,413	
Hard to Handle Items	24034+62434	9,964	10,683	
FMS	24036+62436	3,877	3,483	
Out of Cycle	24037+24061+62437	19,571	18,199	
TPF Receipts	12550	0	0	
Local Delivery	24035+62435	101,175	89,385	
Violations	Technical Estimate	5	4	
Cancellations	Technical Estimate	2	2	

FY04 Percentage of Quantity per Line by NLC Weight Bands						
Quantity	uantity Total Lines by Weight Band					
(Number of individual issues processed per		Weight Band		Weight	Weight	
line.)	Total Lines	1	Weight Band 2	Band 3	Band 4	%
1	135,085	108,602	11,365	13,329	1,789	66.89%
2 to 9	39,011	37,412	993	574	32	19.31%
10 to 19	9,637	9,098	366	166	7	4.77%
20 to 29	5,020	4,707	204	103	6	2.49%
30 to 49	3,365	3,134	149	81	1	1.67%
50 to 99	4,029	3,753	192	83	1	2.00%
100+	5,797	5,137	435	182	43	2.87%
Totals	201,944	171,843	13,704	14,518	1,879	100.00%

<sup>\*</sup>Total excludes On-Base Transshipments of 18,355

Shipment Preparation for Issues to Off-Base Customers  Measurement is Each				
Incident to Ship Packaging	Source Data Collection	FY03	FY04	
Small	LR8A	70	85	
Medium	LR8A	29	44	
Large	LR8A	71	34	
Extra Large	LR8A	0	9	
Total		170	172	

Traffic Management				
	Measurement is Lines			
MROs Shipped by	MIS Data Element	FY03	FY04	
Truck Load	22501	386	707	
Less Than Truck Load	22502	5,175	5,147	
Surface Parcel Post	22503	0	0	
Surface Small Parcel	22504	20,086	17,060	
Air Parcel Post	22505	1	0	
Air Small Parcel	22506	67,353	55,119	
Air Freight	22507	3,036	2,142	
Local Delivery/Gov't Truck	22509	100,580	88,370	
Rail	22508	0	0	
Other	22510	17	106	

Hazardous Material Shipments				
Measurement is Lines				
Source Data Collection FY03 FY04				
Cylinders	Technical Estimate	11	10	
Radioactive Materia	Technical Estimate	52	47	

Recycling Control Program (RCP) Shipments					
Measurement is Lines					
	Source Data Collection	FY03	FY04		
Violations	Data Query	4	0		
Cancellations	Data Query 0 0				
Material Ownership Changes	21996+21997+21998+21999	2,941	4,387		
RCP Shipments	Data Query 1,588 4,085				

# Section C-5.6 Packaging

Measurement is Unit Pack			
Size Packaging Performed	Source Data Collection	FY03	FY04

Small	Certified Workload	N/A	29,346
Medium	Certified Workload	N/A	12,868
Large	Certified Workload	N/A	3,901
Extra Large	Certified Workload	N/A	1,779

Detrash				
Size Packaging Detrash Performed	Source Data Collection	FY03	FY04	
Small	DSS Report LR8A	N/A	18,827	
Medium	DSS Report LR8A	N/A	4,058	
Large	DSS Report LR8A	N/A	2,513	
Extra Large	DSS Report LR8A	N/A	2,199	

# **Section C-5.9 Mobile Crane and Rigging Support**

Crane Operations			
	Source Data Collection	FY03	FY04
Number of Lifts	Certified Workload	258	289